

## RESOURCES

### Equality Unit

Roger de Llúria building (Ciutadella campus)  
Ramon Trias Fargas, 25-27, Barcelona  
Tel.: 93 542 29 41  
Office: 40.067  
Office hours: Monday to Friday, 10 a.m. to 2 p.m.

### For emergencies

Catalan Women's Institute helpline, available 24 hours a day, 365 days a year (free and confidential).  
Tel.: 900 900 120  
Mossos d'Esquadra (Catalan police) emergencies: 112

### EXTERNAL GENDER-BASED VIOLENCE SERVICES

#### Catalan Women's Institute

Women's Information and Service Offices (SIADs). Find the one nearest you on <http://dones.gencat.cat/> or contact us so we can refer you.

#### Barcelona City Council

Women's Information and Service Points (PIADs).  
Tel.: 93 619 73 11

#### Hospital Clínic de Barcelona Emergency Service

Sexual assault victims service.  
Tel.: 93 227 54 00  
Villarroel, 170, Barcelona

### EXTERNAL LGBTI-PHOBIA SERVICES

#### Catalan Directorate General for Equality

Comprehensive Support Service (SAI) network. The Equality Unit is part of the network. Contact us if you need support.



More information on  
the Equality Unit website  
<https://www.upf.edu/web/igualtat>

✉ [igualtat@upf.edu](mailto:igualtat@upf.edu)

🐦 @UPFigualtat

📷 @upfigualtat

# Do you know the Protocol on gender- based violence and LGBTI-phobia?



## What is the Protocol?

The **Protocol** is a tool to intervene in situations of sexual harassment, sexist behaviour, or harassment on grounds of sexual orientation, gender identity or gender expression amongst members of the university community (students, teaching staff, and administrative and service staff), whether on or off campus (parties, group study sessions at private homes, etc.), be them recent situations or situations occurred some time ago.

## How does it work?

The **Equality Unit** is UPF's 'purple point'. Contact it to set up an initial interview and, where appropriate, file a complaint. The Committee against Gender-based Violence and LGBTI-phobia will examine the case and may propose that disciplinary proceedings be initiated against the perpetrator(s).

Regardless of whether a complaint is filed or not, provisional measures can be adopted to ensure your well-being.

## Who can file a complaint?

Both the affected person and any member of the university community with knowledge of the case. Making the university a safe space for everyone is a collective responsibility!

## What if the perpetrator is not part of UPF? What can the Equality Unit do for you?

The Equality Unit offers various support services to help people recover in situations of gender-based violence or LGBTI-phobia, including the cases in which the perpetrator is not a member of the university community.

## Equality Unit support services

- Free psychological counselling through a specialized external service (Conexus).
- Referral and escort to public comprehensive support services and specialized associations.
- Financial aid through the Equality Fund in exceptional situations.
- Processing of group, class or workplace changes.

## Transgender people

The Equality Unit is also responsible for processing name changes for transgender people (UPF card, e-mail, class lists, etc.). Remember that you have the right to be addressed by your **chosen name**.

## What should you do if you are the victim of an aggression or behaviour included in the Protocol?

- Do not keep it to yourself. Tell someone you trust who can give you support and the Equality Unit. We can support you and give you information about UPF resources, respecting whatever decision you make.
- Learn about your rights and use the UPF and external resources you need.
- Pay attention to your recovery. Your well-being is of paramount importance.
- Take as much time as you need. There is no time limit for reporting a situation of violence.

## What should you do if you witness or learn about an aggression or behaviour included in the Protocol?

- Let the affected person know that they are not alone and that what happened is not their fault.
- Respect the difficulties they may have in expressing themselves. Refrain from making stereotypical or stigmatizing judgements.
- Tell them about the existence of the Protocol and accompany them to the Equality Unit or report the case to the Unit yourself.